



ASHLY COTHERN DDS
Excellent Dentistry, Comprehensive Care, Exceptional Experience

We know this is an unsettling time and there is a lot of unknown surrounding Covid-19. Our community has been through a lot over the last few months and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same at our dental office: our commitment to your safety.

Infection control has always been a top priority for our practice. Our infection control processes are made so that when you receive care, it's both safe and comfortable. Our office follows infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up-to-date on any new rulings or guidance that may be issued. We do this to make sure that our infection control procedures are current and adhere to each agencies' recommendations.

Here are some added precautions we are taking to keep our patients and staff as safe as possible:

- Our office will communicate with you beforehand to ask some screening questions. You'll be asked those same questions again when you are in the office.
- We are asking all patients to wear a mask upon entering our office until they are seated in the dental chair ready for treatment.
- We are asking all patients to use hand sanitizer before entering the office. Extra hand sanitizer will be located throughout the office, as well.
- Every patient will have their temperature taken prior to their appointment.
- Every patient will be asked to rinse with 1.5% peroxide for 1 minute prior to their appointment to kill any oral virus or bacteria.
- Our waiting room will no longer offer magazines. We are requesting that anyone accompanying the patient to their appointment wait in the car.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- Every staff member will have their temperature checked each morning and will wear a mask and/or face shield throughout the entire day.
- We are disinfecting common areas such as bathrooms, counter tops, door handles, etc. continuously.
- Air purifiers will be located in each dental operator.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we are taking to keep you safe in our practice.

Sincerely,

Dr. Cothern and Team